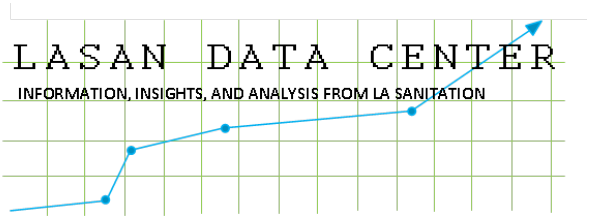

May 24, 2019

This week, CSLA reporting includes closed data through May 17, 2019. In the past 7 days, LASAN CSLA teams have responded to 428 Illegal Dumping service requests and 560 Homeless Encampment cleanup service requests.

To date in May, LASAN CSLA teams responded to 1,033 Illegal Dumping service requests and 1,123 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 72,398 calls for service with an average wait time of 4 minutes and 18 seconds.